

# **Bureau of Consular Affairs**

**Presents**

---

## **Helping American Citizens at the Sochi Winter Olympic Games**

**2014**

US Department of State • Bureau of Consular Affairs





# Know Before You Go



- Ensure you have a valid passport
- Americans must have a visa to travel to Russia
- A spectator pass is required to visit Olympic Park and venues





# Stay Informed



- Visit the Sochi [Fact Sheet](#) and Country Specific Information page for Russia
- Check out Embassy Moscow's Facebook and Twitter feed
- Enroll in the Smart Traveler Enrollment Program to receive updates directly in your inbox! Sign up at [step.state.gov](http://step.state.gov).



Smart  
Traveler  
Enrollment  
Program





# Things to Remember

- Be aware of scams, fake Olympic ticket websites, and unlicensed ticket resellers
- Under Russian law, ticket scalping is punishable by a fine
- Expect to conduct daily transactions in cash
- Only VISA brand credit cards will be accepted at Olympic facilities
- ATMs are available, likely with a withdrawal limit of \$250/day



# Travel Tips



- Do not check liquids on flights in Russia
- [Check which items will be permitted inside Olympic facilities](#)
- Know how to get to your destination on the Spectator Transport System
- Notify your credit card company that you'll be traveling
- [Carry your passport with you](#)





# How Can We Help

Assistance is available to your constituents 24/7 if they:

- Are victims of crime
- Need emergency assistance from the Embassy
- Have lost their passport





# Connect With Us

U.S. citizens who require consular assistance should call the U.S. Embassy in Moscow and ask to speak with the American Citizens Services unit:

(7) (495) 728-5577 (Monday-Friday, 9am-6pm)

(7) (495) 728-5000 (outside business hours)



# Helpful Websites and Resources

- [Official Sochi 2014 Website](#)
- [Official ticket reseller](#)
- [U.S. Embassy Moscow](#)
- [Department of State Travel Website](#)
- [Team USA/U.S. Olympic Committee](#)
- [International Olympic Committee](#)



# Questions?

- **Congressional Liaison Office**

202-228-1605

- [Hill-Liaison@state.gov](mailto:Hill-Liaison@state.gov)

- [travel.state.gov/congress](http://travel.state.gov/congress)

- **Overseas Citizens Services:**

888-407-4747 (from overseas: 202-501-4444)

- [travel.state.gov](http://travel.state.gov)

