

The U.S. Passport: More than a Travel Document

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Washington Passport
Agency**

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Our Mission

- **Facilitate international travel**
- **Enhance national security by issuing secure travel documents to eligible U.S. citizens and nationals**





Our Organization

- **28 Domestic Passport Facilities**
 - 22 serve the public directly
 - 1 dedicated to U.S. government travel
 - 3 mega-adjudication centers
 - 2 document print centers
- **10,000+ Passport Acceptance Facilities**
 - 8,500 Domestic Passport Acceptance Facilities (e.g. Post Offices, Clerks of Court)
 - 1,700 DoD Acceptance Facilities Worldwide
 - 100 Federal Acceptance Facilities
- **3,500+ Employees**
 - Government
 - Contractors (Support processing and customer service functions)
 - Call Center

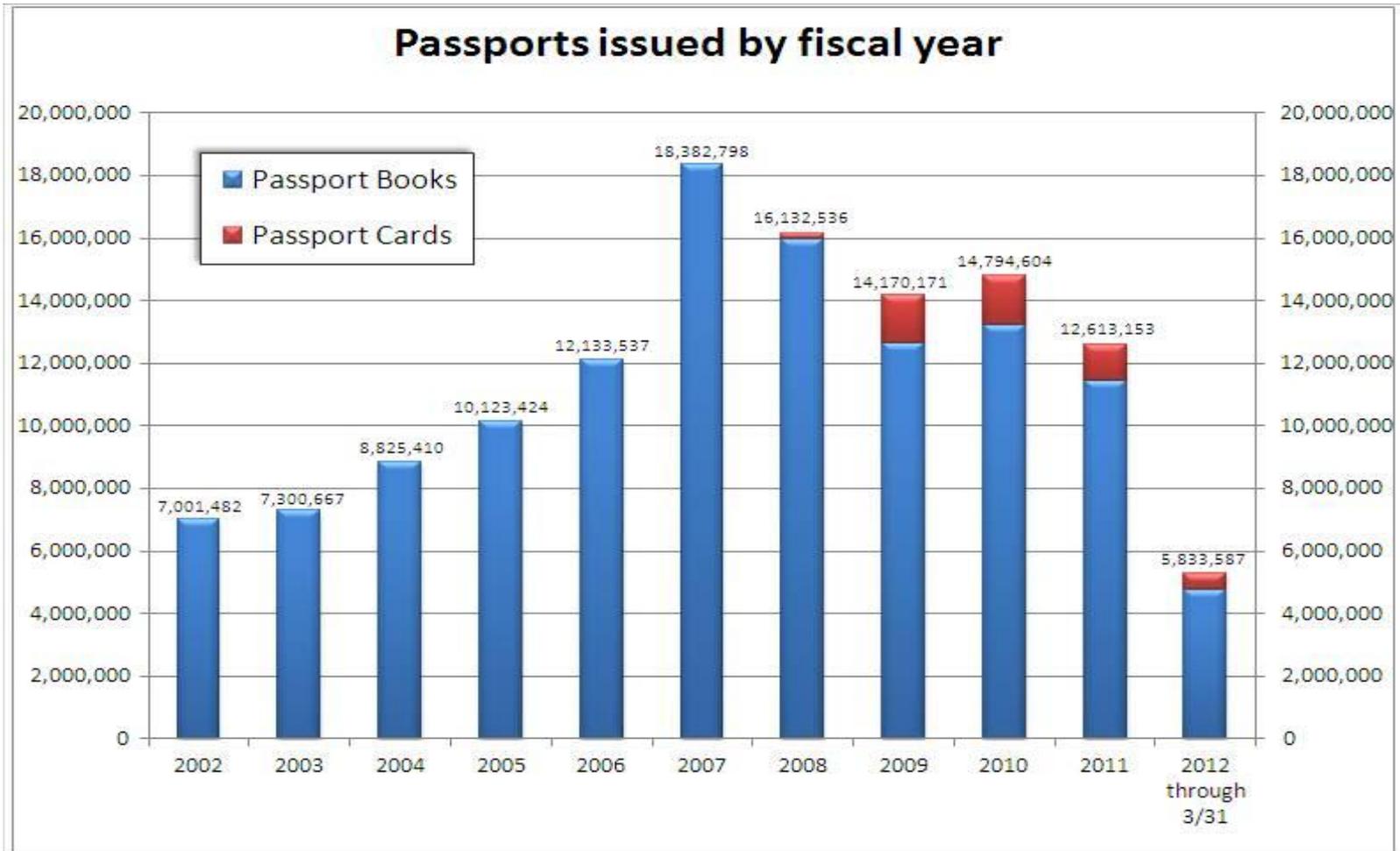




U.S. Passport Network



Workload – Valid Through April 1, 2012





Future of Passports

- Improve security and verification of citizenship/identity
- Standardize source documents and identity verification
 - Birth certificates, driver's licenses, SSNs, commercial databases
- Manage passport demand fluctuations
- Online capability for passport renewals
- Improve oversight for 10,000+ acceptance facilities





Passport Book



Used for international travel by **air, land, and sea.**

Adults (age 16 and older)

Validity: 10 years

Cost for First Time Applicants: \$135

Cost for Adult Renewal: \$110

Minors (under age 16)

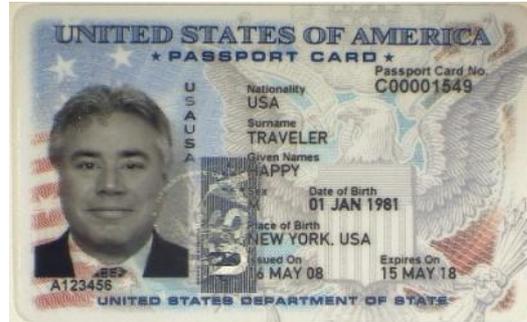
Validity: 5 years

Cost for First Time Applicants: \$105





Passport Card



Only valid when entering the U.S. by **land and sea** from
Mexico, Canada, the Caribbean, and Bermuda.

NOT valid for air travel.

Adults (age 16 and older)

Validity: 10 years

Cost for First Time Applicants: \$55

Cost for Adult Renewal: \$30

Minors (under age 16)

Validity: 5 years

Cost for First Time Applicants: \$40

The passport card can fit in your wallet.





Who Can Apply?

People with evidence of **U.S. citizenship or nationality.**

Evidence Includes:

- U.S. birth certificate
- Previous U.S. passport
- Certificate of Naturalization
- Certificate of Citizenship
- Certificate of U.S. Birth Abroad



Birth in the United States

An applicant should submit a **birth certificate or previously-issued U.S. passport book or passport card** if born in:

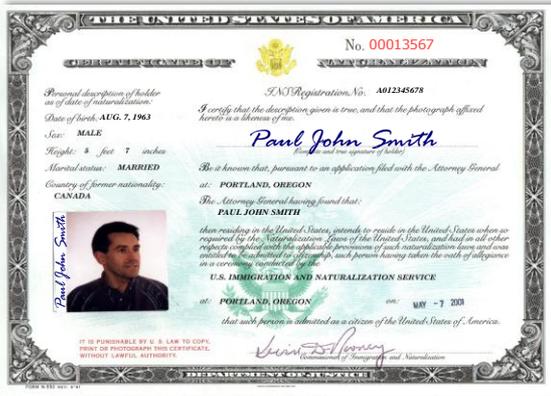
- One of the 50 U.S. states or Washington, DC
- Puerto Rico
- Guam
- U.S. Virgin Islands
- Northern Mariana Islands
- American Samoa (U.S. Nationals)
- Swains Island (U.S. Nationals)





Applicants Born Abroad

Individuals born **outside** of the United States submit:



Certificate of Naturalization



Consular Report of Birth Abroad



Certificate of Citizenship



Previous U.S. Passport





Your Resources

- **National Passport Information Center (NPIC)**
 - 1-877-687-2778 Congressional Line
- **Customer Service Manager (CSM) at Passport Agency or Center**
- **Travel.State.Gov/Congress**
 - Lists all CSM contact information
 - Agency e-mail addresses & phone numbers





Privacy Act of 1974

Pending Passport Applications

- **For anything beyond application status:**
 - Congressional offices must submit a written authorization from the applicant, stating what information may be released.
 - Must be signed and dated by the applicant
 - We accept photocopies and faxes
- **We are NOT authorized to release information beyond status, without receiving and reviewing written authorization.**





Questions?

National Passport Information Center

1-877-687-2778

Congressional Line

[Travel.State.Gov/Congress](https://travel.state.gov/congress)

