

The 2016 Consular Affairs Congressional Conference Tuesday, April 19, 2016

Capitol Hill; Senate Visitor Center, Room 208/209



AGENDA

- 8:30 – 9:00 *Check-In*
- 9:00 – 9:10 *Welcome & Introduction of Assistant Secretary*
Marie Damour, Director, Office of Policy Coordination and Public Affairs
- 9:10 – 9:30 *Remarks*
Michele Thoren Bond, Assistant Secretary of State, Bureau of Consular Affairs
- 9:30 – 10:15 *Working with the Executive Branch*
Anthony Wier, Deputy Assistant Secretary of State for Regional, Global, and Functional Affairs, Bureau of Legislative Affairs
- 10:15 – 10:30 *BREAK*
- 10:30 – 11:15 *Congressional 101*
Glen Keiser and Terry West, Hill Liaison, Office of Policy Coordination and Public Affairs
- 11:15 – 12:00 *How Embassies and Consulates Work*
Marjorie Ames, Executive Director, Executive Office, Bureau of Consular Affairs
- 12:00 – 1:15 *LUNCH*
- 1:15 – 2:45 *PANEL DISCUSSIONS:*
1:15 – 2:00 *Privacy Act*
Bill Fritzlen, Deputy Director, Office of Legal Affairs, Overseas Citizens Services
Ellen Eiseman, Office of Legal Affairs, Visa Services
Stephanie Traub, Office of Legal Affairs and Law Enforcement Liaison, Passport Services
- 2:00 – 2:45 *Customer Engagement*
Amy Grier, Outreach Chief, Office of Policy Coordination and Public Affairs
Stacy MacTaggart, Strategic Communications and Outreach, National Visa Center
Michelle Bernier-Toth, Managing Director, Overseas Citizens Services
Madelynn McDonald, Chief, Outreach Division, Passport Services
- 2:45 – 3:00 *BREAK*
- 3:00 – 3:45 *Nonimmigrant Visa Overview*
Meredith McEvoy, Director, Field Operations, Visa Services
- 3:45 – 4:00 *Closing*
Marie Damour, Director, Office of Policy Coordination and Public Affairs



The 2016 Consular Affairs Congressional Conference Wednesday, April 20, 2016

SA-17 Auditorium, 600 19th St NW, Washington, DC



AGENDA

- 8:20 – 8:50 *Check-In; Coffee and Networking*
- 8:50 – 9:00 *Welcome, Overview of Day Two*
- 9:00 – 9:30 *What's New in Overseas Citizens Services*
Karen Christensen, Deputy Assistant Secretary of State, Overseas Citizens Services
- 9:30 – 10:30 *OCS Panel*
Geoff Martineau, Deputy Director, Office of American Citizens Services, Overseas Citizens Services
Carmella Donahue, Director, Office of Outreach and Training, Overseas Citizens Services
Henry Hand, Director, Office of Children's Issues, Overseas Citizens Services
Trish Maskew, Division Chief, Adoptions, Overseas Citizens Services
- 10:30 – 10:45 *BREAK*
- 10:45 – 12:00 *OCS Interactive Stations (15 mins each)*
American Citizens Services
International Parental Child Abduction & Prevention
Intercountry Adoptions
Consular Crisis Management
Consular Information Program Focus Group Discussion
- 12:00 – 1:00 *LUNCH*
- 1:00 – 1:45 *Demand Surge in Passports*
Brenda Sprague, Deputy Assistant Secretary of State, Passport Services
- 1:45 – 2:25 *Panel on Acceptance Facility Network and Public Libraries*
Nancy Pace, National Customer Service Manager, Passport Services
- 2:25 – 2:35 *BREAK*
- 2:35 – 3:05 *How You Can Help Your Constituents: Submitting Citizenship and ID Evidence*
Luke Hartman and Willie Lewis, Office of Adjudication, Passport Services
- 3:05 – 4:00 *Tours of Washington Passport Agency (in small groups) (1st Floor, SA-17)*
Office Hours Q&As with Office of Adjudication (B1-Auditorium)



The 2016 Consular Affairs Congressional Conference

Thursday, April 21, 2016

SA-17 Auditorium, 600 19th St NW, Washington, DC & Foreign Service Institute



AGENDA

- 8:45 – 9:00 *Check-In; Coffee and Networking*
- 9:05 – 9:15 *Welcome, Overview of Day Three*
- 9:15 – 9:45 *What's New in Visas*
Edward Ramotowski, Deputy Assistant Secretary of State, Visa Services
- 9:45 – 10:00 *BREAK*
- 10:00 – 10:30 *CA Expanded*
- Breakout sessions: SA-17 auditorium and B1.303**
- Visas 101 Topics - SA-17 auditorium*
- 10:45– 11:20 *Petition Based Nonimmigrant Visas*
Joel Nantais, Office of Field Operations, Visa Services
Lareina Ockerman, Office of Field Operations, Visa Services
- 11:25 – 12:00 *Immigrant Visas*
Lorraine Lewis, Immigrant Visa Control and Reporting Division, Visa Services
Amanda Dixon, Office of Field Operations, Visa Services
Stacey MacTaggart, Strategic Communications and Outreach, National Visa Center
- Visas 201 Topics – SA 17 room B1.303*
- 10:45– 11:20 *SIVs and Follow-to-Join Refugee Case Processing*
Laura Stein, Office of Field Operations, Visa Services
Michael Dolce, Office of Field Operations, Visa Services
Roman Ginzburg, DHS/USCIS
- 11:25 – 12:00 *Parole Programs Overview*
Joel Nantais, Office of Field Operations, Visa Services
Wally Byrd, DHS/USCIS
- 12:00 – 12:40 *LUNCH*
- 12:40 - 12:50 *Staffers assemble at SA-17, 600 19th St NW, Washington, DC
Depart for Foreign Service Institute (FSI), 4000 Arlington Blvd, Arlington, VA*
- 1:15 *Arrival at FSI*
- 2:00 – 2:50 *Consular Training Q & A and Welcome*
Marc Ostfield, FSI Deputy Director
Dan King, Acting Director, Consular Training Division
Jean Akers, Deputy Director, Consular Training Division
- 2:50 – 3:00 *BREAK*
- 3:00 – 4:15 *Tour of Consular Facilities*
Rotating through interview role play, American Citizens Services jail briefing, and "How We Teach" scenario
- 4:30 *Staffers depart FSI*
- 5:00 *Staffers arrive at SA-17 – End of conference*

