



U.S. Mission to Poland World Youth Day 2016 July 25-31, 2016

Welcome to Poland! Our highest priority is the protection of U.S. citizens. We hope the following information will be helpful during your visit to Poland.

BEFORE YOU GO

- Visit travel.state.gov for information about travel, health, safety and security, and transportation in Poland and other foreign countries.
- Make sure you have a U.S. passport, valid for at least six months. Remember to sign it and complete the emergency information page. Bring a color copy of the photo page and keep it separate from your passport in a safe place.
- Sign up for the Smart Traveler Enrollment Program (STEP.state.gov) to receive security updates and important messages during your travel.
- Check Polish and Schengen entry requirements for U.S. citizens on our Poland information page: <https://travel.state.gov/content/passports/en/country/poland.html>. Travelers with both Polish and U.S. citizenship should travel with both passports.
- Obtain travel insurance and an international health insurance plan, or confirm that you can use your medical insurance overseas. Don't forget to include medical evacuation coverage.

WHILE YOU ARE THERE

Identification (ID)

Carry ID at all times. Polish uniformed and plain-clothes officials conduct random document checks on streets and transportation.

Transportation

WYD participants will have free access to Krakow's public transportation system. However, the system will be crowded and most participants will travel on foot. Parking in Krakow, particularly in the city center, will be difficult. Check the WYD website <http://www.krakow2016.com/en/> for road closures and planned routes for participants.

- Pedestrians should be careful when crossing streets or intersections, and when passing through parking lots.
- Use marked walkways, overpasses, or crosswalks.
- Do not attempt to cross traffic in driving zones, as drivers often do not yield to pedestrians walking in the streets.

Money

- Only change money at banks or legitimate exchange kiosks.
- Many businesses and hotels in Poland accept credit cards.
- Most Polish ATMs accept U.S. cards; look for the credit card logo on the machine.
- Be aware that many ATMs have a daily withdrawal limit.
- Demand on ATMs will be high during World Youth Day and some machines may temporarily run out of cash.
- Take precautions when withdrawing money and check your account activity regularly, to safeguard yourself from fraud.

U.S. CITIZEN SERVICES AVAILABLE DURING WORLD YOUTH DAY EVENTS

- Replacing stolen or lost passports
- Medical resources
- Crime victim assistance
- Arrest and detention assistance
- Locating a lost U.S. citizen
- Assistance after the death of a U.S. citizen

IN CASE OF A STOLEN OR LOST PASSPORT

- File a police report with the local police station. Come to the closest U.S. embassy or consulate during working hours.
- Bring any photo ID, if available.
- Bring any proof of U.S. citizenship, if available.
- Bring one recent, color, 2x2 inches (5x5 cm) photo on a white background.
- Bring cash or credit card: \$135 for adults, \$105 for children.

WHAT THE EMBASSY/ CONSULATE CANNOT DO

- Settle disputes with hotel managers and landlords.
- Arrange release from jail.
- Pay your debts or fines, sort out property disputes, or interfere in judicial proceedings
- Search for missing luggage.
- Provide you with physical protection.

STOLEN OR LOST GREEN CARDS

- If your Lawful Permanent Resident card (Green Card) is stolen or lost during your time in Poland, you will need a Boarding Foil in your passport.
- You will NOT be able to board a plane back to the U.S. without such a Foil.
- For information about how to apply for a Boarding Foil, visit <https://pl.usembassy.gov/visas/permanent-residents/boarding-foils-formerly-transportation-letters/>.

FOR EMERGENCY SERVICES, CONTACT THE NEAREST U.S. CONSULATE, CONSULAR AGENCY, OR EMBASSY:

U.S. CONSULATE GENERAL KRAKOW

ul. Stolarska 9
31-043 Krakow
Tel.: +48 12 424 5100
After Hours ACS hotline: +48 601 483 348
E-mail: KrakowACS@state.gov
Public Hours during World Youth Day:
July 25-27, Mon - Wed, 8:30 a.m. to 5:00 p.m.
July 28-August 1, Thu - Mon, 8:00a.m. to 8:00 p.m.

U.S. EMBASSY WARSAW

ul. Piekna 12
00-540 Warsaw
Tel.: +48 22 504 2000
After Hours ACS hotline: +48 602 414 832
E-mail: WarsawACS@state.gov
Public Hours: Monday - Friday,
8:30 a.m. to 5:00 p.m.

U.S. CONSULAR AGENCY POZNAN

ul. Paderewskiego 8
61-770 Poznan
Tel: +48 61 851 8516
E-mail: CAPoz@post.pl
Public Hours: Monday, Wednesday, and Friday from
9:00 a.m. to 2:00 p.m. Other times by appointment.

CALLING TO AND FROM POLAND

- From the U.S., dial 011 (international dialing code) then 48 (Poland country code) then the 9-digit local number. For example 011 48 22 1234 123.
- From within Poland, calls also use the 9-digit convention. For a landline, call the 2-digit city code plus the number. For Warsaw, for example: 22 1234 123. For a cell phone, dial 9 digits: 123 456 789.
- To call the U.S. from Poland, dial 001 plus the 10-digit number 001 123 456 1234.

SAFETY AND SECURITY

Credible information indicates terrorist groups continue plotting possible attacks in Europe. European governments are taking action to guard against terrorist attacks. However, all European countries remain potentially vulnerable to attacks from transnational terrorist organizations. See Europe Travel Alert, for more information <https://travel.state.gov/content/passports/en/alertswarnings/europe-travel-alert.html>.

- The U.S. Embassy will continue to monitor the security situation in Europe throughout World Youth Day events.
- We will post potential threats to safety and security on the U.S. Embassy Warsaw's website and the Department of State's website: travel.state.gov. Individuals who have enrolled in the Smart Traveler Enrollment Program (STEP.state.gov) will receive this information directly via email if they opted in.

In an emergency, call 112
(Poland's equivalent to the U.S. 911)
English-speaking operators are available.

STAY CONNECTED

Regularly monitor travel.state.gov, for current information on traveling in Poland as well as Travel Warnings and Travel Alerts. Check the U.S. Mission in Poland's website pl.usembassy.gov for more news and information.

pl.usembassy.gov
travel.state.gov
Twitter @ACSPoland
Twitter @USEmbassyWarsaw
[Facebook.com/USEmbassyWarsaw](https://www.facebook.com/USEmbassyWarsaw)



INFORMATION FOR U.S. CITIZENS VISITING KRAKOW, POLAND

World Youth Day 2016
July 25-31, 2016