## Tips and Tricks when Searching for Immigration and Emigration Cases in ATS

To search for immigration and/or emigration cases assigned to your ASP, complete the following actions:

- 1 Log into ATS
- Navigate to the Search Immigration Cases or Search Emigration Cases page by either:
  - 1. Clicking the "Search Immigration Cases" or "Search Emigration Cases" hyperlink on the ASP Main Page; or
  - 2. Clicking on the "Search Immigration Cases" or "Search Emigration Cases" tab in the top right corner
- Both the Search Immigration Cases and Search Emigration Cases pages allow you to search on all cases assigned to your ASP, as well as on a subset of cases assigned to your ASP depending on criteria you enter.

#### TIP 1

To view <u>all</u> immigration / emigration cases assigned to your ASP, leave all fields <u>blank</u> and click the "Search" button.

To search a subset of cases assigned to your ASP, enter at least one of the :

- 1. Case ID
- 2. PAP Surname
- 3. Child Surname
- 4. Child Date of Birth (this can be a range; e.g. you can search for all intercountry adoptions in which your ASP was the placing agency for child born during the range selected)
- 5. USCIS # (for immigration cases only)
- 6. Alien # (for immigration cases only)

# TIP 3

You can use the **wildcard character (\*)** when searching on *CASE ID, PAP Surname*, or *Child Surname* by typing \* after a string in which you would like to return anything that begins with that string (e.g. WILL\* returns Willy and William).

#### TIP 4

A Case ID is unique. A quick way to check if you are using the correct Case ID is to check if it follows this format: [Post Code][4-Digit Year the Adoption Case was Created][6-Digits].

- A post code is a three letter code that represents the city where the U.S. embassy is located (see Post Code Section of the ATS Online training for the complete list of post codes)
- Note: An ID that beings with SIM or LIN is not a valid case ID

#### **Additional Information**

- Email the CA-ATS-Help@state.gov mailbox if you require additional assistance
- Click here to access the Adoption Tracking Service (ATS) website

### TIP 2

A best practice when searching for a specific case is to search on at most two fields.